

Guidelines for Quality Assurance Update 10/01

This represents the cases for mandatory forwarding to Dr. Froman for Quality Assurance Case Review

- **All Code-Blues**
- **All Level one & two Trauma**
- **Long response and scene times**
- **MCI's**
- **All complaints dealing with patient care.**
- **Mutual - aid transports (Rescues, or other ambulance services)**
- **Prolonged extrication**
- **Random calls:**
 - **Rescues with a higher call volume 3%**
 - **Rescues with a lower call Volume 5%**
- **Random cancellations:**
 - **Rescues with a higher call volume 3%**
 - **Rescues with a lower call volume 10%**
- **Flagged reports**